

# MUNICIPALITY

## Municipal Performance Measurement Program • 2008 RESULTS

Questions about MPMP results should be addressed to:

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	FIR Reference	Local Government	2008	2007		
1.1	91 0205 13	Operating costs for governance and corporate management as a percentage of total municipal operating costs.	6.3%	6.5%		

**CONTACT PERSON**

**Michele C. Fraser, Chief Financial Officer/Treasurer**

The formula for the local government measure was changed in 2007.

		Fire Services	2008	2007	2006	2005	
2.1	91 1102 13	Operating costs for fire services per \$1,000 of assessment.	\$0.22	\$0.23	\$0.21	\$0.26	

**CONTACT PERSON**

**Dave Thompson, Fire Chief**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

		Police Services	2008	2007	2006	2005	2004
3.1	91 1203 13	Operating costs for police services per person.	\$156.21	\$156.29	\$151.66	\$155.93	
3.2	92 1258 07	Violent crime rate per 1,000 persons.	10.523	10.104	8.173	8.084	6.28
3.3	92 1259 07	Property crime rate per 1,000 persons.	39.170	58.891	61.296	44.311	21.82
3.4	92 1263 07	Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).	54.078	71.594	75.015	55.090	42.74
3.5	92 1265 07	Youth crime rate per 1,000 youths.	5.650	6.061	2.232	42.308	

**CONTACT PERSON**

**Dave Thompson, Fire Chief**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.

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Roads			2008	2007	2006	2005	2004
4.1	91 2107 13	Operating costs for paved (hard top) roads per lane kilometre.	\$1032.45	\$1631.52	\$2100.23	\$2379.44	
4.2	91 2108 13	Operating costs for unpaved (loose top) roads per lane kilometre.	\$3252.88	\$3251.78	\$3042.47	\$3086.27	
4.3	91 2204 13	Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.	\$810.06	\$791.52	\$753.23	\$801.42	
4.4	92 2152 07	Percentage of paved lane kilometres where the condition is rated as good to very good. <sup>1</sup>	61.6%	60.5%	56.4%	52.3%	31.3%
4.5	92 2251 07	Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.	94.2%	97.3%	96.5%	88.7%	100%

### CONTACT PERSON

**Michelle Hendry, Director of Public Works**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

<sup>1</sup> Pavement condition is rated using a Pavement Condition Index (PCI) such as the Index used by the Ontario Good Roads Association or the Ministry of Transportation's Roads Inventory Management System (RIMS).

Solid Waste Management (Garbage)			2008	2007	2006	2005	2004
9.1	91 3403 13	Operating costs for garbage collection per household.	\$122.53	\$113.45	\$73.63	\$83.38	
9.2	91 3503 13	Operating costs for garbage disposal per household.	\$23.84	\$22.14	\$33.82	\$19.62	
9.3	91 3604 13	Operating costs for solid waste diversion (recycling) per household.	\$23.05	\$20.50	\$26.72	\$23.60	
9.4	91 3605 13	Average operating costs for solid waste management (collection, disposal and diversion) per household.	\$169.41	\$156.09	\$134.16	\$126.59	
9.5	92 3452 07	Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.	5.269	5.269	12.981	12.981	5.3812
9.6	92 3552 07	Total number of solid waste management facilities owned by the municipality with a Ministry of Environment Certificate of Approval.	8	7	7	7	7
9.8	92 3655 07	Percentage of residential solid waste diverted for recycling.	18.4%	21.8%	23.2%	24.1%	23.3%

### CONTACT PERSON

**Michelle Hendry, Director of Public Works**

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Parks and Recreation			2008	2007	2006	2005	2004
10.1	91 7102 13	Operating costs for parks per person.	\$27.18	\$23.80	\$13.75	\$12.95	
10.2	91 7202 13	Operating costs for recreation programs per person.	\$29.73	\$24.53	\$9.64	\$15.20	
10.3	91 7303 13	Operating costs for recreation facilities per person.	\$179.28	\$184.02	\$188.38	\$173.47	
10.4	91 7305 13	Operating costs for recreation programs and recreation facilities per person (Subtotal).	\$209.01	\$208.55			
10.5	92 7152 05	Total kilometres of trails.	67	67	67	67	67
10.5	91 7152 07	Total kilometres of trails per 1,000 persons.	19.585	19.342	19.556	20.059	20.024
10.6	92 7155 05	Hectares of open space (municipally owned).	474	474	474		
10.6	92 7155 07	Hectares of open space per 1,000 persons (municipally owned).	138.556	136.836	138.354		
10.7	92 7255 07	Total participant hours for recreation programs per 1,000 persons.	2265	2143	1450	652	
10.8	92 7356 05	Square metres of indoor recreation facilities (municipally owned).	4710	4710	4710		
10.8	92 7356 07	Square metres of indoor recreation facilities per 1,000 persons (municipally owned).	1376.79	1359.7	1374.781		
10.9	92 7359 05	Square metres of outdoor recreation facility space (municipally owned).	380,000	380,000	380,000		
10.9	92 7359 07	Square metres of outdoor recreation facility space per 1,000 persons (municipally owned).	111,078	109,700	110,917		

### CONTACT PERSON

**Michele C. Fraser, Director of Parks, Recreation and Facilities**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

The numerator for the open space measure was redefined in 2006 as hectares of municipally owned open space.

In 2006, the measure for recreation facilities was split into a measure of indoor recreation facilities and a measure of outdoor recreation facility space. The new measures are defined as municipally owned facilities.

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<b>Libraries</b>			2008	2007	2006	2005	2004
11.1	91 7403 13	Operating costs for library services per person.	\$38.49	\$33.59	\$24.92	\$25.42	
11.2	91 7404 13	Operating costs for library services per use.	\$5.15	\$5.19	\$4.04	\$5.24	
11.3	92 7460 07	Library uses per person.	7.481	6.471	6.176	4.855	5.435
11.4	91 7461 07	Electronic library uses as a percentage of total library uses.	27.0%	23.5%	13.5%	15.0%	15.0%
11.5	92 7462 07	Non-electronic library uses as a percentage of total library uses.	73.0%	76.5%	86.5%	85%	85%

**CONTACT PERSON**

**Patricia Coles, CEO, Seguin Public Library**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

<b>Land Use Planning</b>			2008	2007	2006	2005	2004
12.1	92 8170 07	Percentage of new residential units located within settlement areas.	12.5%	n/a			
12.2	92 8163 07	Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.	n/a	n/a	n/a	n/a	n/a
12.3	92 8164 07	Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.	n/a	n/a	n/a	n/a	n/a
12.4	92 8165 07	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.	n/a	n/a	n/a	n/a	n/a
12.5	92 8166 07	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.	n/a	n/a	n/a	n/a	n/a

**CONTACT PERSON**

**Chris Madej, Director of Planning**

In 2007, the measure for the location of new development was redefined for greater accuracy.