

25 March 2020

# Appointment needed for COVID-19 Assessment Centre

West Parry Sound Health Centre, supported by members of the local medical community, is now operating a COVID-19 Assessment Centre located in the Parry Sound Mall. Appointments are necessary and access is only from the rear of the building.

The clinic's purpose is to assess and, only where appropriate, test people who may be infected with COVID-19. Operation of the clinic will also reduce the number of patients visiting the Emergency Department at WPSHC.

Patient visits at the Assessment Centre are by appointment only. For safety reasons, 'walk-in' appointments are strictly prohibited. **Not everyone who calls or attends the clinic will be tested.**

Individuals meeting the criteria below may call the COVID-19 Assessment Centre at 705-746-4540 extension 5030 between the hours of 8 a.m. to 4 p.m., seven days per week.

When calling, the patient must give basic information and will be assessed based on the COVID-19 Assessment Centre's guidelines established by Ontario Health.

Individuals with general questions should not call the Assessment Centre. Please contact Telehealth Ontario at 1-866-797-0000, or the North Bay Parry Sound District Health Unit, 1-800-563-2808, or visit online at [www.myhealthunit.ca](http://www.myhealthunit.ca)

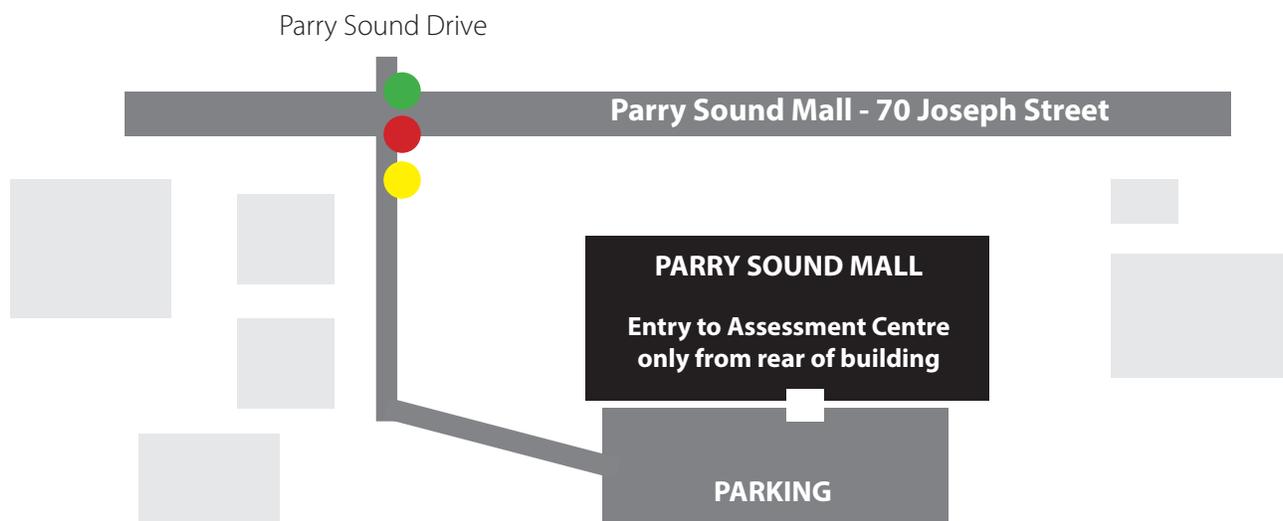
The current criteria for assessment:

Fever (over 38 degrees Celsius) and/or onset of (or exacerbation of chronic) cough AND any of the following with 14 days prior to onset of illness:

- Travel outside of Canada.
- Had close interactions with a confirmed or probable case of COVID-19.
- Had close interactions with someone who has symptoms of COVID-19 who recently traveled outside of Canada or to an impacted area within Canada.

Not all patients attending the Assessment Centre will be tested, such as patients who meet the criteria and have mild illness.

*West Parry Sound Health Centre's COVID-19 Assessment Centre is funded and approved by the Ministry of Health and is a result of proactive and collaborative planning with our partners at North Bay Parry Sound District Health Unit and Ontario Health North.*



**Visits by appointment only - you must call 705-746-4540 ext. 5030 for pre-assessment**